

**To:** All Subaru Retailers

**From:** Subaru of America, Inc. – Service Department

**Date:** November 26, 2021

**Subject:** ***Midtronics Battery Test Equipment Software Updates***

We are pleased to announce software updates to the Subaru Midtronics DSS-5000 Battery Diagnostic Service System and DCA-8000 Dynamic Diagnostic Charging System. The software versions will be updated to revision “**N**” for the DSS-5000 and “**H**” for the DCA-8000. The updates will be pushed to the tools within the next few days.

**What’s New** – DSS-5000 and DCA-8000:

* **Updated Make/Model Table:** The internal database has been updated with the latest 2022MY information available so once the VIN is entered, the vehicle is correctly recognized and ready for testing.

**NOTES:**

* For issues related to the DSS-5000 or DCA-8000, please contact Midtronics customer support at: 800-776-1995.
* For issues related to the SDS network or the Brother printer please contact Nuspire at: 877-782-7404.
* Please consult the DSS-5000 and DCA-8000 knowledge bases for more information using the links below:
  + <https://subaru.dss5000.com/>
  + <https://subaru.dca8000.com/>

Battery testing using Midtronics Battery Test and Charge equipment is required whenever performing battery replacement in all Subaru warranty cases except for leaking batteries.

Test results from the DCA-8000 Dynamic Diagnostic Charging System and DSS-5000 Battery Diagnostic Analyzer including the Battery Test Code required for claim submission are automatically uploaded to the BMIS website for easy retrieval. **Claims for battery test results not uploaded to BMIS may be rejected or debited.** Please ensure your machines are uploading test results to the BMIS server on a regular basis.

User Manuals for the Midtronics tools can be found on STIS.

If you have questions, please contact Subaru Service Operations at [serviceoperations@subaru.com](mailto:serviceoperations@subaru.com).

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